

enrGies developed and implemented a Quality Management System in order to document the company's best business practices, better satisfy the requirements and expectations of its customers and improve the overall management of the company. The Quality Management System of enrGies meets the requirements of the international standard SAE AS 9001 and ISO 9001:2001. This system addresses the design, development, production, installation, and servicing of the company's products and guides the performance of all services provided. The Quality Manual describes the Quality Management System, delineates authorities, relationships and responsibilities of the personnel responsible for performing within the system. The manual also provides procedures or references for all activities comprising the Quality Management System to ensure compliance to the necessary requirements of the standard.

However, the true measure of our Quality Management System is our ability to instill the philosophies, practices, policies, and procedures of the QMS into our work environments. enrGies staff includes a certified internal auditor. This individual, while key in establishing the QMS, is also responsible for ensuring employee buy-in and acceptance. As a workforce, the employees understand the importance of a good Quality system and that it is one that works for the employees and the customers and not the other way around. Everyone wins with an effective Quality Management System – the customer, the company, and the employees.